

Date: 04/01/2024

Report on Effectiveness of GRC

The Grievance Redressal Committee (GRC) has followed all the directions and guidelines given by the concerned authority/ University for the effectiveness of GRC of Academic Session 2023-2024. The College, as constituted the Committee for the purpose, put its efforts for doing and taking all necessary steps to discharge the responsibilities at full satisfaction of the students. In this regard, we have to record all such efforts and its outcome at the end of each semester, which are as follows:

- That the cordial, warm and confidence building relationship with the students has been maintained by all the teachers and authorities of the College in terms of Ordinance No. 32 of the Guru Gobind Singh Indraprastha University Act No. 09 of 1998.
- That the College has been remained absolutely transparent in taking all the decisions relating to students and staff members.
- That the College has been constituted a Grievance Redressal Committee in the beginning of the Session 2023-2024, including minimum two Student Representatives as elected through a transparent nomination process, for providing all support to the students as per the provisions of UGC (Grievance Redressal) Regulations, 2012.
- That the College has been re-notified about the constituted Committee for the Session 2023-2024 on its website and at the college campus.
- That the College has been engaged and provided the services of Medical Practitioner(s), a Psychologist and a Professional Student Counsellor for regular consultation with the students within premises of the college throughout this Semester.

The Committee has found that **no major grievance case** is reported during the semester and also all the Students, Faculty Members and other Staff Members are fully satisfied.



(Dr. Jai Bhagwan)

Chairman, GRC

Principal
Sant Hari Dass College of Higher Education
Bani Camp, Najafgarh, New Delhi-110043